



Dear Guest,

Thank you for purchasing a **VIP MEET & GREET** package for the **SOY LUNA LIVE** show.

Date: January 21st

Show time: 3:00 p.m.

Venue: Altice Arena

Address: Rossio dos Olivais, 1190-231 Lisboa

About Your Tickets:

Please bring your concert ticket along with you on the day of the show.

*If you purchased an e-ticket, please bring a **printed copy**.*

If you have not received your tickets, please contact your ticket office at least 72 hours prior to the show.

Registration:

From 1:30 to 2:45 p.m., please proceed to the **VIP entrance (please see map below)**.

You will register with our representatives who will hand you the gifts included in your VIP package and your Meet & Greet passes.

Please ensure you register no later than 2:45 p.m. to ensure your package is fulfilled.

Please bring one proof of identification along with you (drivers licence, passport, bankcard...).

The name must match the original purchaser's (IDs with the same surname or a photocopy of the purchaser's ID are acceptable) and we do not require the original purchaser to attend (if the package is a gift, for example).

Meet & Greet

After the show, please remain in your seats.

One of the VIP hosts will meet you and escort you to the Meet & Greet room.

At the Meet & Greet room the VIP team will help with taking the pictures and ensuring that everyone gets a signature.

You will have the opportunity to talk to Karol and some of the talents, give them gifts and take a picture with them using your own phone or camera.

VERY IMPORTANT: ALL CHILDREN MUST BE ACCOMPANIED BY A RESPONSIBLE ADULT

Schedules:

- **VIP check-in** 1.30 - 2:45 p.m.*
- **Doors** 1:30 p.m.*
- **Soy Luna Live** 3:00 p.m.*
- **Meet & Greet** just after the show, approximately 4:45 p.m.*

***Please note: All timings are approximate and subject to change**

Your VIP Meet & Greet package includes:

- Meet & Greet with Karol and some of the talents
- Exclusive entrance
- First row seat
- Limited edition merchandise

If you have any queries regarding this information in the lead up to the concert, please contact us at bilhetesvip@everythingisnew.pt

For any queries on the day of the event, please proceed to the registration point or call **(+351) 932 491 916**.

Please share your VIP experience with us by tagging **#SoyLunaLive2018** in your social media!

Enjoy the show!

